

# Streamlining the Intake Process

**Saving Dental Practices Time & Money  
Through Digitization**



# What does it mean to go paperless or digitize documents?

Going paperless is the process of converting all patient intake documents, consent forms, and treatment plans into digital format. This allows patients to complete forms at home on any

device (smartphone, computer, etc) before the appointment, or in the office on an iPad.

## Additional Benefits of mConsent :



**35%** less front office document management time



**80%** reduction in Patient wait time



**4X** Dental Office **Productivity**



Eliminates long phone calls with payers



Less Claim Delays and Denials



Improved show-up rates



Better patient convenience with:

\*24/7 Self-scheduling

\*Self-Completion of Digital Forms remotely

\*Online Payment Option



Average of **400% boost** in productivity and **\$67K+ in annual savings** for practices with 20 patients/day



# What problems arise from a paper-based intake process?

- Data entry errors in the PMS
- Lost forms, missing signatures
- Unpaid claims from inaccurate billing
- HIPAA violations
- Front office stress
- Overload of paperwork to manage





# Trends in Dentistry



57%

**57%** of patients expect doctors to send appointments, provide reminders, and follow-up care through automated text or email.

Dental practices are trying to stay up-to-date on the newest technologies to make patient care more streamlined.



90%

Poor charting is a factor in up to **90%** of dental malpractice suits, with 26% of those being from wrongful extraction procedures.

Practice owners are always looking for new ways to alleviate the potential for administrative errors that could result in severe consequences for both the practice and the patient.



# Practices Need a Solution To...

1

Eliminate data entry and improve administrative productivity.

2

Save on overhead cost of hiring additional administrative staff.

3

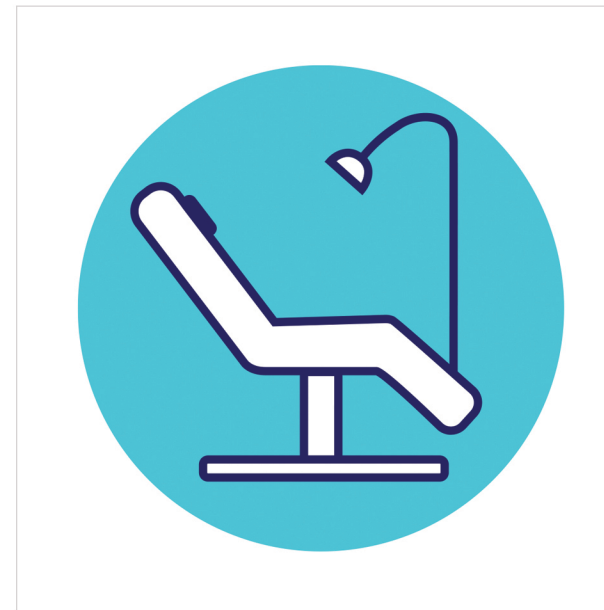
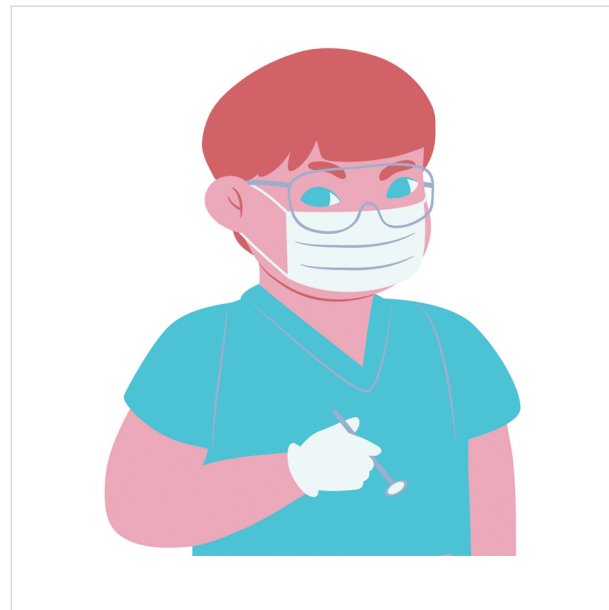
Streamline the patient experience and focus on patient care.



# About mConsent

mConsent, an innovative document management solution designed for dental and healthcare practices, digitizes intake forms, and automates front office operations, to improve the experience for patients and staff.

We prioritize empowerment of office administrators by leveraging technology to streamline their operations, to do away with tedious administrative tasks like manual insurance verification, paper forms, scheduling books, phone call reminders, paper invoices, and so much more.





# What mConsent Offers



## Customizable Paperless Forms

- Cuts down 35% of Documentation Time
- Patients can Complete Remotely
- In-Office Branded iPad App Digital Forms
- Digital Treatment Plan



## Online Patient Scheduling

- 24 /7 Access from any device
- No More Phone Calls
- Customizable Settings



## Fast Insurance Eligibility Verification

- Reduces Claim Delays and Denials
- Decreases Waiting Room Time by 40%
- Improves Patient Satisfaction 4X
- 180+ Integrated Payers



## Automated Appointment Reminders

- Skyrocket Show-up Rates
- Reactivate Overdue Patients
- Customizable Messaging
- Replaces Phone Call Reminders

# What mConsent Offers



## Instant 2-Way SMS

- Stay Connected with Busy Patients
- 10x More Efficient than Phone Calls or Email
- Can Request Insurance Info, Send Billing Reminders with Invoice links, and much more



## Reputation Management

- Reviews are visible on high traffic sites - Google & your own website
- Convenient and professional approach for patients
- Customizable message templates
- Track internal & Google reviews with detailed info from your own dashboard
- Reply to Google reviews from your mConsent dashboard



## Virtual Consults & Telehealth

- Schedule 3X More Appointments
- Higher Treatment Plan Acceptance Rate
- Qualify Patients Before the In-Office Visit
- Connect with Prospects on Your Own Time
- Send Personalized Video Recordings
- Build Trust and Patient Engagement



## Automated Accounts Receivable

- Get Payments Fast
- Text or Email Payment Links to Patients
- Avoid Collections or Missing Payments



# The Value in mConsent

- Customizable forms and templates are available to streamline the intake and filing paperwork, saving administrators time on creating documents manually as well as having to file paperwork.
- Easy to use interface for administrators and patients. Top-rated customer support team, and 24/7 accessible training videos for the entire staff.
- Patient data, consent forms and medical information is easily accessible by dentists, administrators and patients and can be updated without the patient having to come into the office.



# Key Integrations



- mConsent easily integrates with several different practice management softwares, automatically sending forms and updating patient files across multiple platforms.





# mConsent Vs Alternatives

We continue to be the #1 digital intake solution because we are different from alternatives:

	 mConsent Driving Healthcare Automation	Yapi	RevenueWell	Solutionreach	NexHealth
CUSTOM DIGITAL FORMS	✓	✓	✓	✓	?
AUTOMATED ONLINE FORMS	✓	?	?	?	?
CUSTOM IN-OFFICE IPAD APP	✓	?	?	?	?
APPOINMENT REMINDERS	✓	✓	✓	✓	?
INSURANCE VERIFICATION (10 SEC)	✓	?	?	?	?
ONLINE PATIENT SCHEDULING	✓	✓	✓	✓	✓
2 WAY TEXTING	✓	✓	✓	✓	?
TELEHEALTH	✓	?	?	?	✓
VIRTUAL CONSULT	✓	?	?	?	✓
ACCOUNTS RECEIVABLE	✓	?	✓	✓	✓
PRACTICE MATRIX ANALYTICS	✓	?	?	?	?
PM SOFTWARE INTEGRATION	✓	✓	?	?	✓
HIPAA COMPLIANCE	✓	✓	✓	✓	✓
REPUTATION MANAGEMENT	✓	?	?	?	?
PRICING	Custom	Custom	Custom	Custom	Custom

## Digitizing Health Forms

mConsent is on a mission to help office administrators improve the patient experience by leveraging technology to save time on data entry and paperwork.

mConsent is accessible by both administrators and patients for instant verification and updating or editing forms. Additionally, mConsent offers automated SMS and email communication and accounts receivable management.



*"We're saving up to 7 hours a week spent on data entry as well as saving on the overhead costs of hiring another admin, which overall saves us \$65,000 a year. It just wouldn't make sense not to use mConsent. By using mConsent we can prioritize serving our patients."*

**Mary-Jo Nelson, Administrator, Lift Dental**



# The mConsent Difference

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We have helped **5000+ practices** go paperless - we know what it takes.

One system for all your practice needs.

We build our software using **6 sigma methodology**, a trusted system used by fortune 500 companies to excel product quality.

We innovate paperless solutions for the dental industry.

## How It Will Look:

- We **integrate** with Dentrix, Eaglesoft, OpenDental and Dolphin PMS.
- Patients and staff can **verify** and **update** forms and information online at any time.
- mConsent provides fast insurance verification, Automated Appointment Reminders with 2-way SMS, Automated Accounts Receivable Management, Online Patient Scheduling, and more.



# Our Happy Practices



“mConsent’s integration with Dentrix saves our office several hours a week in data entry. We value its ease of use and the ability to send documents to patients through text and email from the dashboard.”

- **Shelby, Office Manager, Kell Dental**



“mConsent helps our clinic save ~ 5,200 hours a year otherwise wasted on data entry, which enables us to save a ~\$55K in administrative expenses. Affordable,

valuable and easy to use, mConsent adds value to our community & practice.”

- **Dr. Mustafa Yazar, Dentist, Kenton Dental Care**



“As a small business, mConsent has helped save two hours a week on patient documentations and thousands of dollars otherwise wasted through mundane tasks, automated insurance verification is a huge plus for productivity.”

- **Dr. Ben Alvarez, Dental Surgeon, Artizan Dental**



**And many more...**

# Overview



## Problem

- Dental administrators are spending too much time on paperwork and data entry.



## Solution

- Digitization and automation will streamline intake, verification and all patient forms.



## Value

- 80% reduction in Patient wait time. 4X Dental Office Productivity.



## Why Us

- mConsent has the most functionalities out of any digital health care platform and benefits both administrators and patients.



## Next Steps

- **Book a demo with mConsent**

**Give us a call at +1 877-203-6767**  
or leave a voicemail and we'll call you back!





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**REQUEST A DEMO**

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We have Successfully Transformed **5000+** Practices

